



Putting “Technical” in Technical Assistance

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Goal of WV CWSRF's TA Program

- *Provide technical assistance as necessary to assist West Virginia's publicly owned treatment works to achieve compliance with their NPDES permit and enforcement actions.*

Advantages of Partnering with the WV Rural Water Association

- *Automatic access and outreach to utilities across West Virginia*
- *The RWA is a known entity and friend to the utilities*
- *The TA provider can speak their language – In WV's case, the position is filled with a licensed operator*
- *Opportunity to promote the CWSRF program and programs like the On-Site System Loan Program*

Available Services

- *Assist utilities with Long-Term Control Plan Development*
- *Work with communities under enforcement action to develop plans that will ultimately lead them to permit compliance*
- *Assist utilities with Fiscal Sustainability Plan Development*
- *Promote Energy/Water Efficiency and Green technology projects to achieve permit compliance*
- *General assistance*

Examples of Recent Assistance

- *Sudden loss of the primary wastewater operator*
 - *New operator is suddenly dropped into permit renewal process and no experience with navigating the DEP's permitting portal*
 - *Faced with compliance issues without anyone with knowledge of the system*
 - *Not familiar with how to find funding for upgrades*
- *During one of these visits, the TA provider helped spot things that had not been done properly in the past and guided the operator with submitting DMR reports and running necessary tests and reporting it correctly*
- *Assistance with facilities facing enforcement issues and encouraging them to have better communication with the DEP. Working to break the DEP are the "bad guys" view and stressing the importance of communication and transparency*

Examples of Recent Assistance

- *Helping a CWSRF project hold things together until the project gets to construction.*
 - *Help them find resources for repairs*
 - *Secure a certified contract operator to help their OIT's gain experience and hours so they can get their Class I license*
- *Educating systems on the funding process in WV. Two of our current projects are facilities that she's worked with recently.*
- *Able to work with systems to complete documentation for the Needs Survey*

Avenues of Contact

- *Referrals from either environmental enforcement or the CWSRF program*
- *EPA's Significant Non-Compliance List*
- *Promotion by the WV RWA and training sessions*
- *Word of mouth*

Overview and Updates

- *Since the program's inception in 2017:*
 - *The CWSRF has spent \$514,403 over the life of the program*
 - *Moved from a part-time to a full-time position*
 - *All funded from the Admin Fee account*
 - *Included the purchase of equipment for on-site assessment of conditions*

Questions?