CIFA SRF WORKSHOP November 2023



Arkansas Regionalization Projects Debby Dickson

REGIONALIZATION AN OPTION FOR ARKANSAS WATER SYSTEMS



Arkansas WATER provider legislative task force issues final report and retail provider oversight legislation enacted.



Regionalization study project starts.



Regionalization projects seek funding.



WATER PROVIDER OVERSIGHT

ARKANSAS WATER PROVIDER LEGISLATIVE TASK FORCE ESTABLISHED BY ACT 1056 OF 2017

Study and provide a blueprint for water security and development for the state; and

Recommend best practices to enhance economic development in the state through a dependable and structured way to aid as many Arkansans as possible in obtaining basic water service



OVERSIGHT OF RETAIL WATER PROVIDERS ACT 605 OF 2021 AND ACT 545 OF 2023

Final report from the task force



- Act 605 of 2021 tasked retail water providers with additional responsibilities in managing and operating their water systems.
 - Rate Studies required every 5 years and/or prior to any major development project
 - Requires Retail Water Board Training
 - Creation of municipal advisory committee
 - Requirements for service outside of municipal boundaries
 - Prohibits new systems with less than 300 customers in most cases
- Arkansas Natural Resources Commission Rules Implementing Act 605 of 2021
 - https://www.agriculture.arkansas.gov/wp-content/uploads/2022/02/Leg-CounANRC.04-SOS-and-BLR-FINAL-RULE-Rules-Implementing-Act-605-of-2021-1.pdf



WHO IS EXEMPT

- A water system regulated by the Arkansas Public Service Commission
- A municipal utility system owned or operated by a municipality that provides electric service to retail customers in addition to water service
- A privately owned provider that supplies the majority of its retail water service to nonresidential customers; or
- A water system operated jointly between two (2) municipalities in which each municipality is located in a different state.
- A provider during the time that the provider is subject to a federal court decree or judgement foe remediation efforts related to the provider's water system, wastewater system, or water and wastewater systems for the purpose of compliance with federal law.



RATE STUDIES SCHEDULE ACT 605 OF 2021 AND ACT 545 OF 2023

- Major Development Project
 - Drinking Water Only
 - Projects that exceed 20% of the gross revenues for the proceeding fiscal year
- Rate Study Deadlines
 - Less than 500 customers July 1, 2024
 - 500 to 1000 customers July 1, 2025
 - More than 1,000 customers July 1, 2026
- Every five years





RATE STUDY PROVIDERS

- Required to Maintain a List of Approved Rate Study Providers
- Qualifications
 - Arkansas Rural Water Association
 - Professional Engineers
 - Certified Public Accountants
 - Economists
 - Actuaries
 - 1 Rate Study in the Previous 5 years
- Application Online
- Removal From List





ARKANSAS DEPARTMENT OF AGRICULTURE

NATURAL RESOURCES DIVISION

RATE STUDY PROVIDER APPROVED LIST Updated March 18, 2022

Per the Act 605 of 2021, the Arkansas Natural Resources Commission shall maintain an approved list of entities to conduct rate studies for Water Service Providers. The following entities have been determined to have meet the qualifications for inclusion on this list

Arkansas Rural Water Association

240 Dee Dee Lane Lonoke, AR 72086

info@arwa.net (501) 676-2266

Bond Consulting Engineers, Inc.

2601 T.P. White Dr.

Jacksonville, AR 72076

tbond@bondce.com

arobinson@bondce.com

(501) 982-1538

Burns & McDonnell Engineering Company, Inc.

9400 Ward Parkway

Kansas City, Missouri 64114

dnaumann@burnsmcd.com

(816) 822-4207

Communities Unlimited, Inc.

3 East Colt Square Fayetteville, AR 72701

Jerry.kopke@communitiesu.org

(479) 445-2727

Hawkins-Weir Engineers, Inc.

110 South 7th Street

Van Buren, Arkansas 72956

brett.peters@hawkins-weir.com

(479) 474-1227

RATE STUDY REQUIREMENTS

- Comprehensive cost analysis(minimum)
 - Operations and maintenance Expenses
 - Financing expenses
 - Required cash reserves annual refurbishment and replacement account
 - Depreciation expenses
 - Future capital expenses
 - Preparation of an Annual Audit
- Comprehensive revenue earnings analysis
 - Available Cash balance
 - Non-rate revenue Clarified by Act 545 of 2023
 - Rate revenue without recommended increases/With Recommended Rate Increases
 - Debt Service Coverage Ratios
 - Annualized revenue requirement
- Asset management plan
- Chosen rate design
- Recommendations for any changes to the provider's operations
- Certification by the entity performing the rate study that such study complies with Act 605 and the Rules

Objective and unbiased review of the Water Service Provider's fiscal status



RECOMMENDED RATES

- New rates must be implemented within one year
- Unless
 - 1. The Rates Recommended increase the providers rates by 50% or more from previous you get 2 years or
 - 2. Based on the recommendations of the Rate Study



REFURBISHMENT AND REPLACEMENT ACCOUNT

- You must have one
- 5% per year or different amount determined by rate study
- Act 545 clarified that you can spend it on refurbishment and replacement



FISCAL DISTRESS AGENCY RESPONSIBILITY

- Required to Maintain a List of Systems in Fiscal Distress
- A system <u>shall</u> be in fiscal distress if they fail to:
 - Obtain and Submit a Rate Study
 - Implement Rates in Rate Study
 - Maintain a 1.05 Debt Service Coverage Ratio
- A system <u>may</u> be in fiscal distress if they fail to:
 - Obtain required training
 - File annual audits
 - Adopt an adequate budget
 - Make appropriate tax/fee payments
 - Make debt payments
 - Stay in compliance with DOH, ADEQ, and EPA

FISCAL DISTRESS SYSTEM RESPONSIBILITY

- Systems placed in fiscal distress :
 - Will be added to a list of 'fiscally distressed systems"
 - Shall submit am Improvement Plan within 90 days
 - Can not receive State Financial Assistance
 - Can not incur additional debt without ANRC approval
 - Can not accept assistance for the refurbishment or replacement of facilities of construction of facilities without approval
 - Can not transfer assets to another entity without approval

WATER PROVIDER BOARD TRAINING

- Required within One Year of Becoming a Board Member
- >10 Years of Service Exempt
- Existing Board Member deadline 12/31/2022 Now 12/31/2023
 - Majority Trained or Fiscal Distress
- Advisory Board Approved Curriculum



ARKANSAS DEPARTMENT OF AGRICULTURE NATURAL RESOURCES DIVISION

RETAIL WATER PROVIDER BOARD OF DIRECTORS TRAINING CIRRICULUM

Approved March 29, 2022

Per Act 605 of 2021, within one (1) year of election or appointment, a <u>majority of</u> the members of a retail water provider board shall receive a minimum of eight (8) hours of provider training. A member of a provider board on January 1, 2021, shall receive the training required under this section by December 31, 2022. If a <u>majority of</u> the members of a provider board do not receive the training required under this section, the Arkansas Natural Resources Commission may find the provider is in fiscal distress. These requirements do not apply to a member of a provider board who has served on the provider board for ten (10) years or more.

Minimum Training Requirements

Length - 8 Hours

Style - Virtual or In-person

Required Topics

- 1. State and Federal Rules
 - a. Act 605 of 2021
 - b. Arkansas State Board of Health Rules
 - c. Safe Drinking Water Act
 - d. Arkansas Water Operator Licensing Law
 - e. Federal Lead and Copper Rules
- 2. Board Organization and Governance
 - a. Types of Water Provider Boards
 - b. Member Roles and Responsibilities
 - Legal
 - ii. Fiduciary
 - iii. Financial
 - c. Arkansas Freedom of Information Act



Water Provider Board Training Providers

- Arkansas Environmental Training Academy
 - In Person
 - ZOOM
 - Internet
- Arkansas Rural Water Association
 - In Person
- Communities Unlimited
 - Contact for Scheduling









Water Provider Board Training - Reporting

- By January 31 Annually
 - Names and Contact Info for Each Board Member
 - Identify which Members have obtained 8 hours training
 - Identify Members with 10+ Years of Service –
 Exempt
 - Report





WATER TO NONRESIDENT CUSTOMERS

- Obligation to Serve Outside City Limits/Service Area
 - Agree to Serve or ANRC Can Release the Service Area
 - Nonresident property owner may be required to pay the costs
 - No Release if Area is tied to debt
 - Affected property owner applies for service from provider
 - Requirement to annex must be clearly defined, or invalid
- A consumer shall not be denied access to service if suitable distribution and collection infrastructure already exists or if the consumer is willing to pay for suitable distribution and collection infrastructure, unless:
 - A municipal provider has made the decision not to extend service outside the municipal boundaries of the municipal provider;
 - An engineering, capacity, physical feasibility, or fiscal feasibility issue exists as determined by a professional engineer or certified public accountant; or
 - A consumer does not submit an application for service.



ADVISORY BOARD

- Non-voting Advisory Board Required
 - Required if 20% of customers outside of City Limits
 - The makeup and duties of an advisory committee created under determined by the governing body
 - Must Include two (2) nonresident customers from the area served outside
- New ANRC Roles and Responsibilities
 - The commission shall intervene if a municipal provider is prohibited from providing water to potential customers within the municipal provider's service area by the political subdivision
 - Practices business irresponsibly in relation to consumer rights; or Is not following best management practices in providing water service.



WATER STUDY PROJECT

REVITALIZATION OF WATER SYSTEMS IN SELECT REGIONS

RFQ selection: Hawkins Weir engineers Inc. & Central Arkansas Water





PROJECT SCOPE

- Task: Evaluate options for regionalization and consolidation of underserved and small or disadvantaged communities
- Goals: Provide recommendations to improve public water systems long-term viability

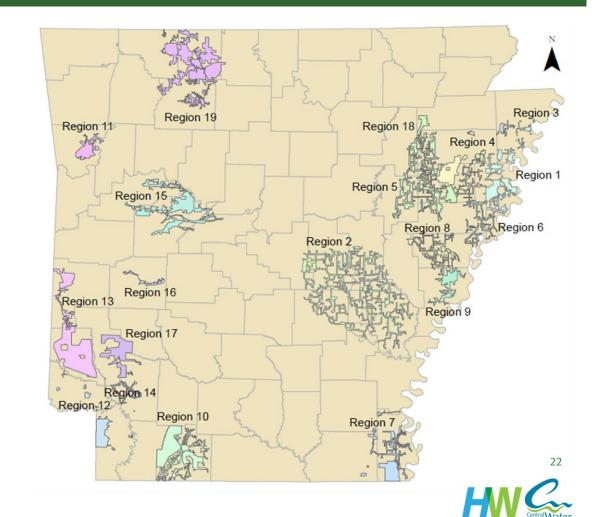




REGIONAL STUDIES

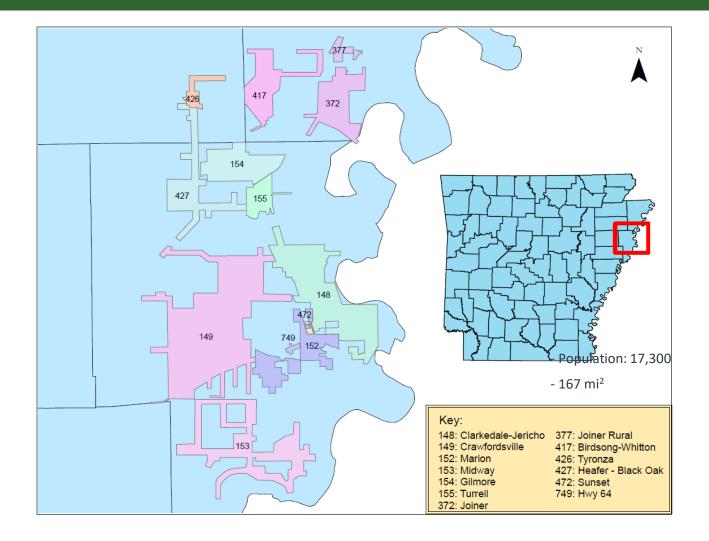
Regional studies:

- 19 Study Regions
 - ~125 Water Providers
 - 60 Utilities of Concern
 - Repeat Violations
 - Economic Concern





REGION 1







SUSTAINABILITY MATRIX

Develop a Tool to Evaluate each public water system on Multiple Factors:

- Demographics
- Economic Factors
- Source Water
- Water Treatment
- Geographic Features





Demographics - Region 1 Scoring Summary

PWS ID#	System Name	Total Score	Demographic Subsection	Socioeconomic Subsection	Notes
148	Clarkedale-Jericho Water Association	55%	30%	80%	
149	Crawfordsville Waterworks	65%	50%	80%	
152	Marion Waterworks	N/A	N/A	N/A	Missing Sanitary Survey
153	Midway Water Association	N/A	N/A	N/A	Missing Sanitary Survey
154	Gilmore Waterworks	27%	4%	50%	
155	Turrell Waterworks	45%	10%	80%	
372	Joiner Waterworks	15%	10%	20%	
377	Joiner Rural	N/A	N/A	N/A	Missing Sanitary Survey, missing GIS data
417	Birdsong Whitton Water Association	12%	4%	20%	
426	Tyronza Waterworks	40%	30%	50%	
427	Heafer-Black Oak Water Association	27%	4%	50%	
472	Sunset Water Association	N/A	N/A	N/A	Missing Sanitary Survey
749	HWY 64 Water Association	N/A	N/A	N/A	Missing Sanitary Survey, missing GIS data
695	Wright Pastoria Water Association	17%	24%	10%	

Highest Score: 65% ◆ Lowest Score: 12% ◆ Average Score: 34%





Economic Factors - Region 1 Scoring Summary

PWS ID#	System Name	Total Score	Budget	Procedure	Rates	Notes
148	Clarkedale-Jericho Water Association	89%	86%	100%	80%	
149	Crawfordsville Waterworks	53%	34%	88%	60%	
152	Marion Waterworks	N/A	N/A	N/A	N/A	Missing Sanitary Survey
153	Midway Water Association	N/A	N/A	N/A	N/A	Missing Sanitary Survey
154	Gilmore Waterworks	39%	20%	72%	50%	Missing Financial Audit
155	Turrell Waterworks	53%	26%	88%	100%	
372	Joiner Waterworks	56%	30%	100%	80%	
377	Joiner Rural	N/A	N/A	N/A	N/A	Missing Sanitary Survey
417	Birdsong Whitton Water Association	42%	20%	72%	80%	Missing Financial Audit
426	Tyronza Waterworks	62%	46%	88%	80%	
427	Heafer-Black Oak Water Association	39%	20%	72%	50%	Missing Financial Audit
472	Sunset Water Association	N/A	N/A	N/A	N/A	Missing Sanitary Survey
749	HWY 64 Water Association	N/A	N/A	N/A	N/A	Missing Sanitary Survey
695	Wright Pastoria Water Association	29%	0%	88%	30%	

Highest Score:89% ◆ Lowest Score:29% ◆ Average Score:51%





Sustainability Scale, Source Water - Region 1 Scoring Summary

PWS ID#	System Name	Total Score	Interconnection	Primary Source	Security	Quantity	Quality	Secondary Source	Security	Quantity	Quality	Notes
148	Clarkedale-Jericho Water Association	69%	100%	Wholesale	-	100%	-	Wholesale	-	27%	-	
149	Crawfordsville Waterworks	69%	0%	Groundwater	30%	67%	100%	-	-	-	-	
152	Marion Waterworks	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Missing Sanitary Survey
153	Midway Water Association	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Missing Sanitary Survey
154	Gilmore Waterworks	42%	0%	Groundwater	30%	30%	70%	-	-	-	-	
155	Turrell Waterworks	55%	0%	Groundwater	20%	50%	85%	-	-	-	-	
372	Joiner Waterworks	56%	0%	Groundwater	30%	50%	85%	-	-	-	-	
377	Joiner Rural	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Missing Sanitary Survey
417	Birdsong Whitton Water Association	56%	0%	Groundwater	30%	50%	85%	-	-	-	-	
426	Tyronza Waterworks	58%	0%	Groundwater	40%	50%	85%	-	-	-	-	
427	Heafer-Black Oak Water Association	75%	0%	Wholesale	-	20%	0%	-	-	-	-	
472	Sunset Water Association	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Missing Sanitary Survey
749	HWY 64 Water Association	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Missing Sanitary Survey
695	Wright Pastoria Water Association	50%	0%	Groundwater	50%	50%	55%	-	-	-	-	

Highest Score:75% ◆ Lowest Score:42% ◆ Average Score:59%





Water Treatment - Region 1 Scoring Summary

PWS ID#	System Name	Total Score	General	Treatment	Distribution	Staffing	Monitoring	Notes:
148	Clarkedale-Jericho Water Association	81%	83%	0%	100%	67%	80%	Exempt from treatment subsection
149	Crawfordsville Waterworks	91%	83%	100%	100%	83%	94%	
152	Marion Waterworks	N/A	N/A	N/A	N/A	N/A	N/A	Missing Sanitary Survey
153	Midway Water Association	N/A	N/A	N/A	N/A	N/A	N/A	Missing Sanitary Survey
154	Gilmore Waterworks	77%	70%	100%	100%	67%	68%	
155	Turrell Waterworks	61%	67%	25%	0%	83%	70%	
372	Joiner Waterworks	66%	17%	50%	0%	100%	94%	
377	Joiner Rural	N/A	N/A	N/A	N/A	N/A	N/A	Missing Sanitary Survey
417	Birdsong Whitton Water Association	88%	87%	50%	100%	67%	94%	
426	Tyronza Waterworks	96%	100%	25%	100%	100%	100%	
427	Heafer-Black Oak Water Association	54%	17%	0%	100%	50%	60%	Exempt from treatment subsection
472	Sunset Water Association	N/A	N/A	N/A	N/A	N/A	N/A	Missing Sanitary Survey
749	HWY 64 Water Association	N/A	N/A	N/A	N/A	N/A	N/A	Missing Sanitary Survey
695	Wright Pastoria Water Association	65%	43%	50%	0%	100%	76%	

Highest Score:93% ◆ Lowest Score:54% ◆ Average Score:73%





Geographic Features - Region 1 Scoring Summary

PWS ID#	System Name	Total Score	Subgrade	Topography	Population Density	Flood Hazard	Seismic Hazard	Notes
148	Clarkedale-Jericho Water Association	44%	44%	100%	0%	48%	20%	
149	Crawfordsville Waterworks	40%	44%	100%	0%	30%	20%	
152	Marion Waterworks	55%	46%	100%	100%	48%	20%	
153	Midway Water Association	39%	40%	90%	0%	30%	40%	
154	Gilmore Waterworks	36%	40%	100%	0%	30%	0%	
155	Turrell Waterworks	50%	36%	100%	30%	83%	20%	
372	Joiner Waterworks	39%	46%	100%	0%	30%	0%	
377	Joiner Rural	42%	58%	100%	N/A	15%	0%	Missing Population Density Data
417	Birdsong Whitton Water Association	35%	44%	100%	0%	15%	0%	
426	Tyronza Waterworks	51%	36%	100%	100%	65%	0%	
427	Heafer-Black Oak Water Associaiton	33%	40%	100%	0%	15%	0%	
472	Sunset Water Association	69%	50%	100%	100%	100%	40%	
749	HWY 64 Water Association	58%	54%	100%	N/A	83%	40%	Missing Population Density Data
695	Wright Pastoria Water Association	50%	38%	100%	0%	65%	84%	

Highest Score:69% ◆ Lowest Score:33% ◆ Average Score:46%





Region 1 Summary

System Name	PWS ID#	Customers Served ⁴	Treatment Capacity ⁴ (MGD)	Source Water	Demographics	Geographic Features	Economic Factors	Water Treatment	Total Score
Clarkedale-Jericho Water Association	148	925	0.5	69%	55%	44%	89%	81%	67%
Crawfordsville Waterworks	149	2571	1.73	69%	65%	40%	53%	91%	64%
Tyronza Waterworks	426	1262	0.47	58%	40%	51%	62%	96%	61%
Turrell Waterworks	155	540	0.47	55%	45%	50%	53%	61%	53%
Birdsong Whitton Water Association ³	417	464	0.39	56%	12%	35%	42%	88%	47%
Joiner Waterworks	372	513	0.47	56%	15%	39%	56%	66%	46%
Heafer-Black Oak Water Association ³	427	436	0.25	75%	27%	33%	39%	54%	46%
Gilmore Waterworks ³	154	248	0.29	42%	27%	36%	39%	77%	44%
Wright Pastoria Water Association*	695	1229	0.288	50%	17%	50%	29%	65%	42%
Marion Waterworks ¹	152	N/A	N/A	N/A	N/A	55%	N/A	N/A	N/A
Midway Water Association ¹	153	N/A	N/A	N/A	N/A	39%	N/A	N/A	N/A
Joiner Rural ²	377	N/A	N/A	N/A	N/A	42%	N/A	N/A	N/A
Sunset Water Association 1	472	N/A	N/A	N/A	N/A	69%	N/A	N/A	N/A
HWY 64 Water Association ¹	749	N/A	N/A	N/A	N/A	58%	N/A	N/A	N/A

¹ Inconclusive scoring due to lack of Sanitary Survey data

⁴ Per ADH Sanitary Survey



- Recommended for Further Evaluation Scores <50%
- At Risk Scores 50%-55%
- Sustainable Scores >55%

- 21% identified as "Sustainable" (3/14)
- 36% recommended for "Further Evaluation" (5/14)
- 7% identified as "At-Risk" (1/14)
- 36% identified as "Inconclusive" (5/14)
 - Sanitary Survey data unavailable for evaluation



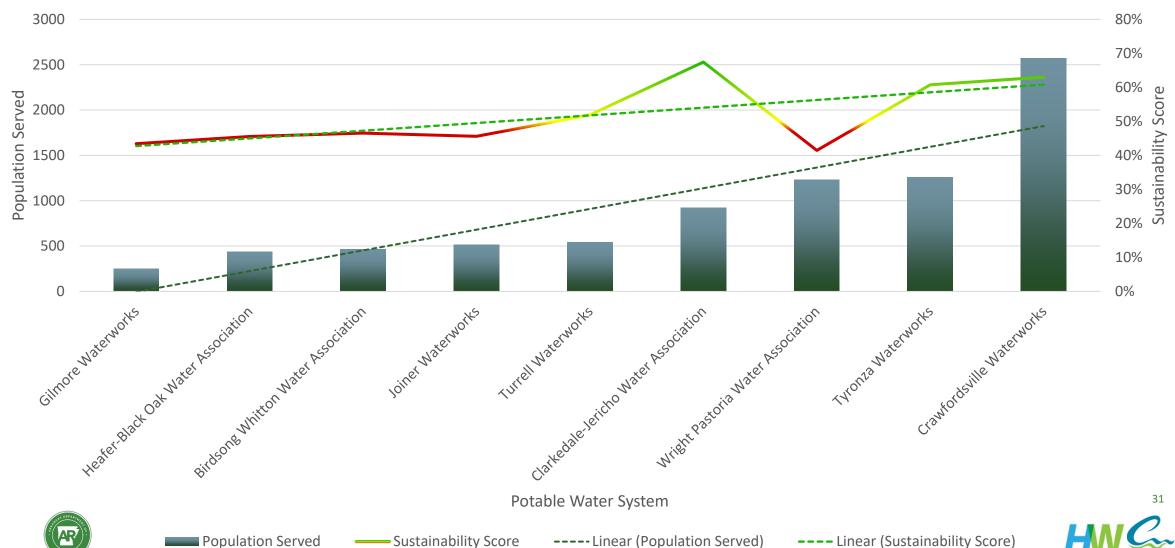


² Inconclusive scoring due to lack of available data for this new PWS

³ Economic factors scoring based on estimations of financial data due to lack of published PWS audits

SUSTAINABILITY SCALE – REGION 1 TRENDING

Region 1 PWS Population vs. Sustainability Score

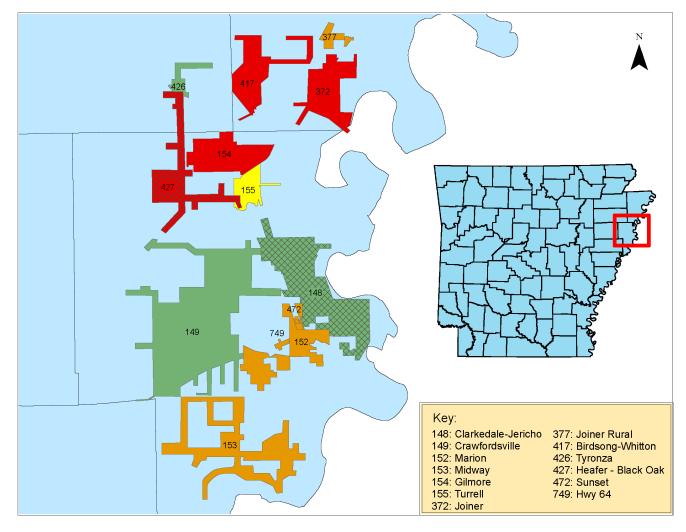






REGION 1 SCORE-BASED MAPPING

- Preliminarily Identify
 Regionalization Opportunities
 - Geographic proximity of higher and lower scoring systems
 - Available capacity from higher scoring systems
 - Maximum demand of lower scoring systems
 - Compare system source water
 - Identify outlying geographic limitations between systems







TECHNICAL ASSISTANCE PARTNERSHIP

REGIONALIZATION AT THE COMMUNITY LEVEL



Communities Unlimited is the southern regional affiliate of the Rural Community Assistance Partnership (RCAP). CU serves Alabama, Arkansas, Louisiana, Mississippi, Oklahoma, Tennessee, and Texas.





COMMUNITIES UNLIMITED MANAGERIAL ASSISTANCE

- Developing, as well as updating policies and procedures for testing, recording keeping, etc.
- Long range planning
- Budgeting
- Bookkeeping Board member training Financial Assistance
- Rate analysis
- Assistance with RD 442 reporting
- Assistance with identifying funding options for projects







PRE-DEVELOPMENT LOANS

INTERIM FINANCING





PRE-DEVELOPMENT LOANS REQUIREMENTS

- Residents must be in a rural area, town or community with a population not exceeding 10,000
- Existing Environmental System, no start-up systems, no private entities
- Project must meet State Revolving Fund Intended-Use guidelines for eligible entities and projects
- System revenue used as collateral
- Monthly interest payments made by automatic draft
- Multiple disbursements





PRE-DEVELOPMENT PROGRAM AND LOAN TERMS

- Up to \$1million
- 1% Origination Fee
- Maturity up to 2 years (Interest Only)
- Full repayment of CU loan from SRF or USDA grant/loan





REGIONALIZATION PROJECTS

INCENTIVES

- Additional points on PPL (CW & DW), higher chance of Principal Forgiveness
- Reduced Lending Rates: DWSRF & CWSRF
 - 1.5% (0.50% interest and 1% fee) for Regionalization projects addressing water quality concerns for a lending rate of 1.5% for a maximum of 30 years or the life of the project, whichever is less.
 - Regionalization is the physical interconnection and consolidation of two or more systems including the transfer of all assets to a single system. At least one of the systems must be a small public water/sewer system servicing 10,000 or fewer customers. In cases where a regional solution is clearly feasible but is not pursued, those systems should not expect to receive priority for government-subsidized funding. Small systems may maintain their independence, but their users must be willing to pay for it. Conversely, when a system is pursuing a regional alternative that has large capital costs but will provide a better long-term solution, that project will be given priority for funding incentives. As a result, special lending rates and additional subsidization (where applicable) have been incorporated for regionalization projects that are specifically designed to regionalize one or more small systems.



DUMAS

Water

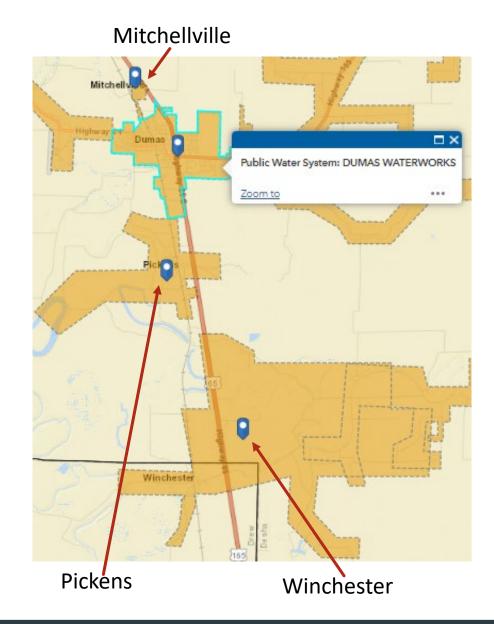
- Pickens
 - Non-compliant system
 - \$531,878.93 DWSRF Loan

Wastewater

- Winchester
 - Non-compliant system
 - \$175,525 state loan
 - \$975,000 CWSRF Loan
 - **\$3,000,000** CWSRF PF
- Mitchellville
 - Non-compliant system
 - \$2,440,172 CWSRF Loan
 - \$1,626,781 CWSRF PF







CENTRAL ARKANSAS WATER

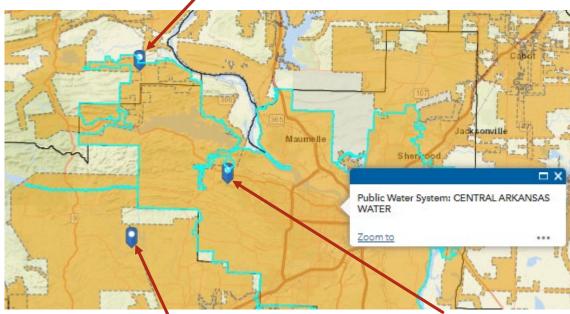
- Paron-Owensville
 - Non-compliant system
 - \$6,050,000 DWSRF Loan
- Ridgefield
 - Distribution system, high water loss
 - \$1,757,000 DWSRF Loan
- Wye Mountain Water Association
 - Distribution System, high water loss
 - \$1,383,953 DWSRF Loan

- Perla (receiver)
 - Non-compliant, customer complaints
 - Working with system and neighboring systems to establish sustainable long-term solution
 - \$775,000 DWSRF Loan, \$1,050,000 PF
- Wrightsville wastewater system
 - Non-compliant
 - Working with system to establish sustainable long-term solution
 - \$5,000,000 ARPA, \$15,893,000 CWSRF Loan





Wye Mountain Water Association



Paron-Owensville Water Authority

Ridgefield Estates



GRAND PRAIRIE REGIONAL WATER

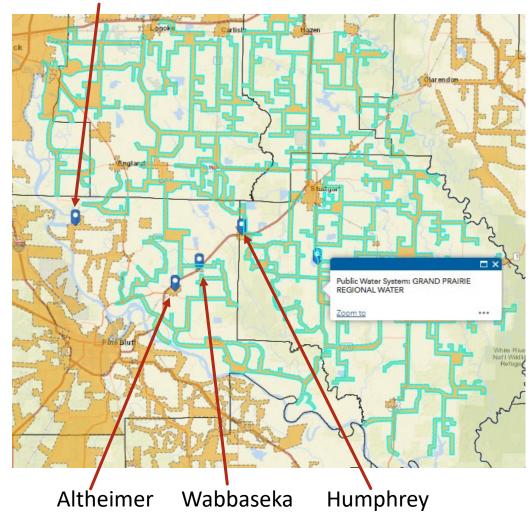
- Wright-Pastoria Water Association
 - Estimates anticipate lower user rates
 - \$5,000,000 ARPA, \$1,025,000 DWSRF
 Loan, \$1,025,000 DWSRF PF
- Humphrey application submitted

- Altheimer Pending study
- Wabbaseka Pending study





Wright-Pastoria



PERFECT STORM FOR REGIONALIZATION



Arkansas WATER provider legislative task force issues final report and retail provider oversight legislation enacted.



Regionalization study project starts.



Regionalization projects seek funding.



Questions?

Debra Dickson Water Development Section Manager

Link to website

Arkansas Department of Agriculture
Natural Resources Division
10421 W Markham St., Little Rock, AR 72205
(501) 682-0548 debra.dickson@agriculture.arkansas.gov



